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VOCOLLECT HEALTHCARE SYSTEMS AND SILVERCHAIR LEARNING SYSTEMS JOIN FORCES TO ENHANCE ACCUNURSE TRAINING FOR LONG-TERM CARE PROVIDERS

New Partnership Allows Individuals to Access AccuNurse Instruction Anytime, Anywhere

PITTSBURGH, NOVEMBER 3, 2010 – Vocollect Healthcare Systems, Inc. (www.accunurse.com), providers of AccuNurse® voice technology that drives positive clinical outcomes, and Silverchair Learning Systems (www.silverchairlearning.com), the leader in online training in senior care, announce a partnership to deliver online training initiatives that will augment the AccuNurse customer experience for both technology implementation and continuing education.

AccuNurse is using Silverchair's Learning Management System to deliver critical training content to users. Course materials are uploaded to Silverchair's platform and made available to users who are already Silverchair customers, and non-Silverchair customers will access the materials on AccuNurse's custom Silverchair website. Another unique aspect of the partnership is that those receiving training can access the materials on their own schedules instead of being required to schedule and attend in advance.

Prior to fully deploying the training program, AccuNurse conducted a pilot implementation at Preferred Care Golden Palms Retirement and Health Center to prepare facility staff for upcoming onsite activities. "The pilot program allowed the nursing facility staff to complete on-demand courses on the AccuNurse functionality pertinent to their roles within the community," said Amy Harvey, director of professional services at Vocollect Healthcare Systems. "As a result, we were able to complete implementation in two weeks instead of three weeks, and 'go-live' occurred just 10 days after arrival on site. We also achieved 100 percent compliance in users completing the courses."

Working with Silverchair to automate their training process is completely in line with how AccuNurse automates and streamlines data and care plan analysis, enabling facilities to achieve positive clinical outcomes. “AccuNurse’s expertise in automating documentation collection and conducting analysis positions facilities for clinical success,” said Mike Mutka, president and COO of Silverchair Learning Systems. “Silverchair’s expertise in streamlining the training process makes it more accessible and efficient for busy clinicians and management personnel to obtain the necessary training while still keeping their time and focus on patient and resident care. The synergies between AccuNurse and Silverchair comprise a perfect combination for both organizations.”

The new partnership marks Silverchair’s first pilot of a service provider partnership with a new product launch at a facility and the first time AccuNurse has implemented eLearning for the training and ongoing education of its voice technology. To view Silverchair president, Mike Mutka talking about the importance of this partnership, click here http://www.youtube.com/watch?v=ZQUux_emSBc&feature=player_profilepage.

About AccuNurse

AccuNurse (www.accunurse.com) provides sound business guidance and data-driven clinical outcomes to long-term care’s leading facilities. Through its CliniFusion model, which couples the depth and knowledge of senior clinical advisors with the power of voice technology, the company has taken a leadership role in preparing long-term care for 2014 reform, streamlining the work of the caregiver, and making substantial and lasting improvements to the performance of their facilities. This ‘fused’ approach to achieving clinical outcomes is what empowers AccuNurse to address problems no one else can. AccuNurse is part of [Vocollect, Inc.](http://www.vocollect.com), the global leader in delivering voice technology to mobile workers on six continents.

About Silverchair Learning Systems

Silverchair Learning Systems (www.silverchairlearning.com) works with senior care leaders who want to improve the training process in their organizations. [Silverchair](http://www.silverchairlearning.com) offers a user-friendly online training solution that improves compliance and eliminates record keeping headaches, while saving time and money. We make online training successful with easy set-up, ease of use, simple tracking, and educationally-rich yet fun courses. Using this system provides peace of mind and confidence.

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