



OSHA's High-Hazard Investigations: How to be Prepared for a Possible Visit

NEWSLETTER

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Welcome to the Silverchair Learning Systems Quarterly Newsletter.

It is our pleasure to provide this free newsletter to all parties interested in improving the quality of care through employee education.

At Silverchair Learning Systems, our sole focus is providing superior products and services to support the education and training of people employed in Senior Care organizations.

This quarter's newsletter shows you the benefit of being prepared for a surprise visit from OSHA.

Please let me know what you think.

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OSHA's High-Hazard Investigations: How to be Prepared for a Possible Visit

With May's news of OSHA's plan to begin unannounced inspections of high-hazard worksites (including senior care facilities), risk management is more important than ever for senior care organizations. When you hear the words "risk management," you immediately think of your facility's potential exposure to survey problems, or worse, litigation problems. Managing risk potential must become a part of every facility's day-to-day business practices.

OSHA will target about 3,800 high-hazard work sites for unannounced inspections. Their focus will be primarily on worksites that reported more than 11 or more illnesses or injuries that resulted in days off work, restricted work activity, or job transfer per every 100 workers. Senior care workers are included in the potential sites.

Even if your facility does not meet the statistical target, there is still a chance that you will receive a surprise visit. However, with Silverchair's Learning Management System (LMS), you can be prepared for any visit.

Your First Risk Management Defense: Proper Employee Training

When reviewing your internal risk management processes, consider your employee training program as well. The right employee training provides the foundation for your staff to be capable of reducing the opportunity for risk and the costs of negative outcomes.

Silverchair provides you with course information that will help keep your staff updated on the latest OSHA standards. Our courses are written and maintained based on the latest information available from the CDC, OSHA, and other government agencies. When a standard changes, any course affected by that change is updated promptly.

**OSHA'S HIGH-HAZARD INVESTIGATIONS:
HOW TO BE PREPARED FOR A POSSIBLE VISIT**

**OSHA's High-Hazard Investigations:
How to be Prepared for a Possible Visit (continued)**

Some courses that can help your staff reduce the opportunity for risk exposure and increase compliance with OSHA and CDC guidelines are:

Hazardous Communications, Your Right to Know
Preventing Slips, Trips, and Falls
Back Injury Prevention
Resident Lifting and Transfers
An Introduction to Infection Control
Bloodborne Pathogens
Transmission Based Precautions
Accident Prevention and Management
Emergency Preparedness

These courses cover almost all risk areas. Our curriculum allows you to prove to OSHA that your risk management program begins with a well-educated staff who are current on the latest risk management procedures.

Expecting an OSHA Visit? Be Prepared with Accurate Records

If OSHA does plan a visit to your facility, gather your most recent, accurate information with Silverchair's LMS. Our system allows for easy reporting that allows you to pull any compliance records you'll need during an OSHA visit. You can pull reports by:

- Courses
- Date
- Assignments
- Completed Assignments
- Minutes/Hours Completed

- Education "Coming Due"
- Facility/Community
- Department
- Job Title
- Job Category
- Individual Students

You can also pull custom reports that meet any of OSHA's specific requests. Even your offline training—videos, classroom sessions, demos—can be tracked in our LMS. All of your training, and the measures you've taken to reduce risk, are accounted for in one place.

Imagine having to prepare for a visit with a manual tracking system—gathering information from several binders, not having all of the information you need, lack of accurate attendance/completion records, and not having any cohesive way to present your records to OSHA. Silverchair eliminates these record keeping headaches and reduces the risk your facility runs of falling under OSHA penalties.

With these new OSHA regulations, any facility could be under investigation for risk management practices. While reviewing your risk management protocol, remember that proving the effectiveness of your employee education program is an important component of your program. If your employees are well-trained, and you can prove it with organized and accurate records, you'll show that your facility takes risk management seriously—and your OSHA visit will be a success.

About Silverchair Learning Systems

Silverchair Learning Systems works with Senior Care leaders who want to improve the training process in their organizations. Silverchair offers a user-friendly online training solution that improves compliance and eliminates record keeping headaches, while saving time and money. Using this system provides peace of mind and confidence.

Locations:

Charlottesville
Denver
Des Moines
Knoxville
New York
Raleigh

Silverchair makes online training successful by:

- Making it easy to get started.
- Making it easy to use.
- Making it easy to track.
- Making it educationally effective.
- Making it fun for the employees

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